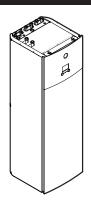


Operation manual

Daikin Altherma 3 R F



EHVZ04S18DA6V7

EHVZ08S18DA6V7 EHVZ08S23DA6V7

EHVZ08S18DA9W7 EHVZ08S23DA9W7 Operation manual Daikin Altherma 3 R F

English

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1 About this document

Thank you for purchasing this product. Please:

- Read the documentation carefully before operating the user interface to ensure the best possible performance.
- Request the installer to inform you about the settings that he used to configure your system. Check if he has filled in the installer settings tables. If not, request him to do so.
- Keep the documentation for future reference.

Target audience

End users

Documentation set

This document is part of a documentation set. The complete set consists of:

· General safety precautions:

- Safety instructions that you must read before operating your system
- Format: Paper (in the box of the indoor unit)

· Operation manual:

- · Quick guide for basic usage
- Format: Paper (in the box of the indoor unit)

User reference guide:

- Detailed step-by-step instructions and background information for basic and advanced usage
- Format: Digital files on http://www.daikineurope.com/supportand-manuals/product-information/

Latest revisions of the supplied documentation may be available on the regional Daikin website or via your installer.

The original documentation is written in English. All other languages are translations.

Breadcrumbs

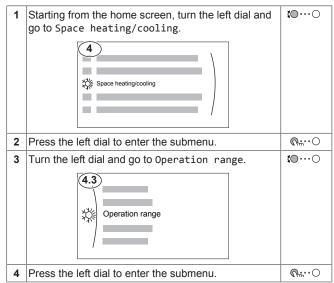
Breadcrumbs (example: [4.3]) help you to locate where you are in the menu structure of the user interface.

| 1 | To enable the breadcrumbs: In the home screen or | ? |
|---|---|---|
| | main menu screen, press the help button. The breadcrumbs appear in the top left corner of the screen. | |
| 2 | To disable the breadcrumbs: Press the help button again. | ? |

This document also mentions these breadcrumbs. Example:

| 1 | Go to [4.3]: Space heating/cooling > Operation | 1 €○ | |
|---|--|-------------|--|
| | range. | | |

This means:

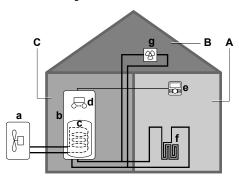


2 About the system

Depending on the system layout, the system can:

- Heat up a space
- Produce domestic hot water

2.1 Components in a typical system layout

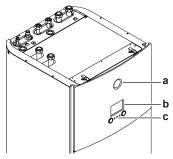


- A Main zone. Example: Living room.
- B Additional zone. Example: Bedroom.
- C Technical room. **Example:** Garage.
- a Outdoor unit heat pump
- **b** Indoor unit heat pump
- c Domestic hot water (DHW) tank
- d User interface of the indoor unit
- e User interface used as room thermostat
- f Underfloor heating
- g Radiators, heat pump convectors, or fan coil units

3 Operation

3.1 User interface: Overview

The user interface has the following components:



- a Status indicator
- **b** LCD screen
- c Dials and buttons

Status indicator

The LEDs of the status indicator light up or blink to show the operating mode of the unit.

| LED | Mode | Description | |
|-----------------|-------------|--|--|
| Blinking blue | Standby | The unit is not in operation. | |
| Continuous blue | Operation | The unit is in operation. | |
| Blinking red | Malfunction | A malfunction occurred. | |
| | | See "6.1 To display the help text in case of a malfunction" [▶ 13] for more information. | |

LCD screen

The LCD screen has a sleeping function. After a certain time of non-interaction with the user interface, the screen darkens. Pressing any button or rotating any dial awakens the display. The time of non-interaction differs depending on the user permission level:

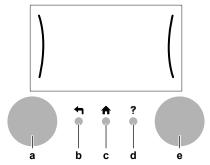
User or Advanced user: 15 min

Installer: 1 h

Dials and buttons

You use the dials and buttons:

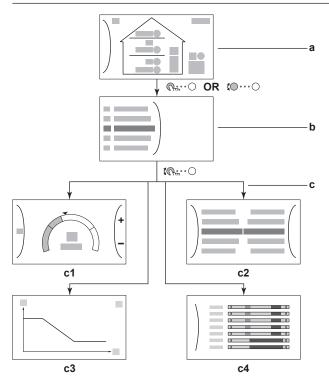
- To navigate through the screens, menus and settings of the LCD screen
- To set values



| | Item | Description | | |
|---|----------------|--|--|--|
| а | Left dial | The LCD shows an arc on the left side of the display when you can use the left dial. | | |
| | | | | |
| | | ■ 🖜 ··· ○ : Turn the left dial. Choose a menu item. | | |
| | | Rescorption: Press the left dial. Confirm your choice or go to a submenu. | | |
| b | Back button | ➡: Press to go back 1 step in the menu structure. | | |
| С | Home button | ♠: Press to go back to the home screen. | | |
| d | Help button | ?: Press to show a help text related to the current page (if available). | | |
| е | Right dial | The LCD shows an arc on the right side of the display when you can use the right dial. | | |
| | | • O Turn, then press the right dial. Change a value or setting, shown at the right side of the screen. | | |
| | | ■ ○···◎: Turn the right dial. Navigate through the possible values and settings. | | |
| | | O···· Press the right dial. Confirm your choice and go to the next menu item. | | |

3.2 Possible screens: Overview

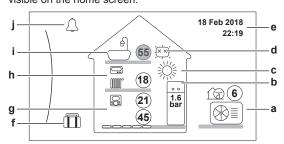
The most common screens are as follows:



- a Home screen
- b Main menu screen
- c Lower level screens:
 - c1: Setpoint screen
 - c2: Detailed screen with values
 - c3: Screen with weather-dependent curve
 - c4: Screen with schedule

3.2.1 Home screen

Press the \spadesuit button to go back to the home screen. You see an overview of the unit configuration and the room and setpoint temperatures. Only symbols applicable for your configuration are visible on the home screen.



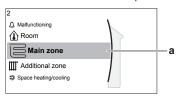
| Possible actions on this screen | | | | |
|---------------------------------------|--|--|--|--|
| Go through the list of the main menu. | | | | |
| ന്ന∵⊃ Go to the main menu screen. | | | | |
| ? Enable/disable breadcrumbs. | | | | |

| Item | | Description | |
|---------|----|---|--|
| 21(21) | | The temperatures are shown in circles. If the circle is grey, the corresponding operation (example: space heating) is currently not active. | |
| Outdoor | a1 | : Outdoor unit | |
| a2 a3 | | (2): Quiet mode active | |
| a1 | а3 | Measured ambient temperature | |

| Item | | Description | | | |
|--|----|--|--|--|--|
| Indoor unit / domestic hot water tank | b1 | • | | | |
| b2 b1 | b2 | tank Water pressure | | | |
| Space operation mode | С | 禁: Heating | | | |
| Disinfection / Powerful | d | Disinfection mode active Powerful operation active | | | |
| Date / time | е | Current date and time | | | |
| Holiday | f | Holiday mode active | | | |
| Main zone | g1 | Heat emitter type: | | | |
| g3 g4 | 3. | •: Underfloor heating | | | |
| g1 g2 | | Fancoil unit | | | |
| | | Radiator | | | |
| | g2 | Leaving water temperature setpoint | | | |
| | g3 | Room thermostat type: | | | |
| | | Daikin user interface used as room thermostat | | | |
| ■: Ex | | ■ External control | | | |
| | | Hidden: Leaving water temperature control | | | |
| | | Measured room temperature | | | |
| Additional | h1 | Heat emitter type: | | | |
| zone | | •: Underfloor heating | | | |
| h3 | | • Fancoil unit | | | |
| h1 h2 | | Radiator | | | |
| | h2 | Leaving water temperature setpoint | | | |
| | | | | | |
| | | External control | | | |
| | | Hidden: Leaving water temperature control | | | |
| Domestic hot water | i1 | : Domestic hot water | | | |
| i1 i2 Measured tank temperature | | Measured tank temperature | | | |
| 11 12 | | ↑ | | | |
| Malfunction | j | ◯ or ◯: A malfunction occurred | | | |
| | | See "6.1 To display the help text in case of a malfunction" [▶ 13] for more information. | | | |

3.2.2 Main menu screen

Starting from the home screen, press ($@ \dots \circ$) or turn ($• \dots \circ$) the left dial to open the main menu screen. From the main menu, you can access the different setpoint screens and submenus.



a Selected submenu

| Possible actions on this screen | | | | |
|---------------------------------|-----------------------------|--|--|--|
| ©···○ Go through the list. | | | | |
| € Enter the submenu. | | | | |
| ? | Enable/disable breadcrumbs. | | | |

| | Submenu | Description | | |
|-----|------------------------|--|--|--|
| [0] | or ! Malfunctioning | Restriction: Only displayed if a malfunction occurs. | | |
| | | See "6.1 To display the help text in case of a malfunction" [▶ 13] for more information. | | |
| [1] | (1) Room | Restriction: Only displayed if a room thermostat is connected to the indoor unit. | | |
| | | Set the room temperature. | | |
| [2] | Main zone | Shows the applicable symbol for your main zone emitter type. | | |
| | | Set the leaving water temperature for the main zone. | | |
| [3] | Additional zone | Restriction: Only displayed if there are two leaving water temperature zones. Shows the applicable symbol for your additional zone emitter type. | | |
| | | Set the leaving water temperature for the additional zone (if present). | | |
| [4] | Space heating/cooling | Shows the applicable symbol for your unit. | | |
| | | You cannot change the operation mode on heating only models. | | |
| [5] | Tank | Restriction: Only displayed if a domestic hot water tank is present. | | |
| | | Set the domestic hot water tank temperature. | | |
| [7] | Ouser settings | Gives access to user settings such as holiday mode and quiet mode. | | |
| [8] | i Information | Displays data and information about the indoor unit. | | |
| [9] | X Installer | Restriction: Only for the installer. | | |
| | settings | Gives access to advanced settings. | | |
| [A] | Commissioning | Restriction: Only for the installer. | | |
| | | Perform tests and maintenance. | | |
| [B] | Suser profile | Change the active user profile. | | |
| [C] | Operation | Turn heating functionality and domestic hot water preparation on or off. | | |

3.2.3 Setpoint screen

The setpoint screen is displayed for screens describing system components that need a setpoint value.

Examples

[1] Room temperature screen



[2] Main zone screen



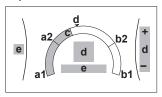
[3] Additional zone screen



[5] Tank temperature screen



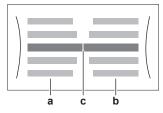
Explanation

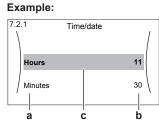


| Possible actions on this screen | | | | | | |
|---|---|--|--|--|--|--|
| (O···O | ©⋯○ Go through the list of the submenu. | | | | | |
| െ∵○ Go to the submenu. | | | | | | |
| Adjust and automatically apply the desired temperature. | | | | | | |

| Item | | Description |
|---------------------------|----|---|
| Minimum temperature limit | a1 | Fixed by the unit |
| | a2 | Restricted by the installer |
| Maximum temperature limit | b1 | Fixed by the unit |
| | b2 | Restricted by the installer |
| Current temperature | С | Measured by the unit |
| Desired temperature | d | Turn the right dial to increase/decrease. |
| Submenu | е | Turn or press the left dial to go to the submenu. |

3.2.4 Detailed screen with values





- a Settings
- **b** Values
- c Selected setting and value

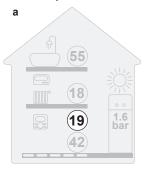
| | Possible actions on this screen | |
|-----------------|----------------------------------|--|
| €○ | Go through the list of settings. | |
| ○…⊜; | Change the value. | |
| ○@ ^µ | Go to the next setting. | |
| <i>©</i> #○ | Confirm changes and proceed. | |

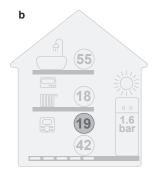
3.3 Turning operation ON or OFF

3.3.1 Visual indication

Certain functionalities of the unit can be enabled or disabled separately. If a functionality is disabled, the corresponding temperature icon in the home screen will be greyed out.

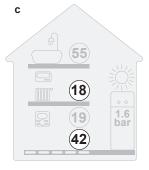
Room temperature control

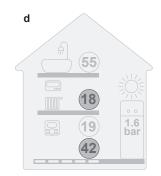




- Room temperature control ON
- Room temperature control OFF

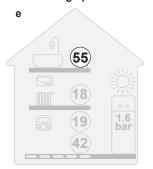
Space heating operation





Space heating/cooling operation ON Space heating/cooling operation OFF

Tank heating operation

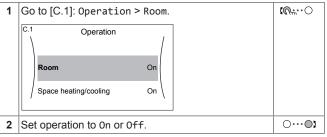




Tank heating operation ON Tank heating operation OFF

3.3.2 To turn ON or OFF

Room temperature control



Space heating operation



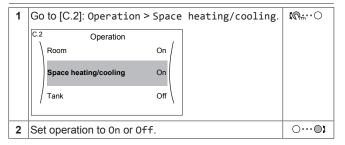
NOTICE

Room frost protection. Even if you turn OFF space heating/cooling operation ([C.2]: Operation > Space heating/cooling), room frost protection -if enabled- will remain active.



NOTICE

Water pipe freeze prevention. Even if you turn OFF space heating/cooling operation ([C.2]: Operation > Space heating/cooling), water pipe freeze prevention if enabled- will remain active.

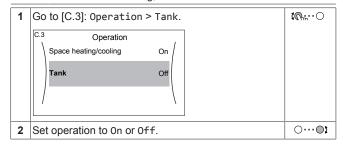


Tank heating operation



NOTICE

Disinfection mode. Even if you turn OFF tank heating operation ([C.3]: Operation > Tank), disinfection mode will remain active. However, if you turn it OFF while disinfection is running, an AH error occurs.



3.4 Space heating control

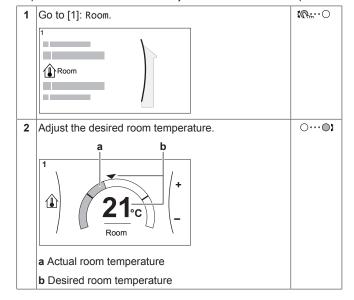
3.4.1 Setting the space operation mode

About space operation modes

This unit is a heating only model. The system can heat up a space, but NOT cool down a space.

To change the desired room temperature

During room temperature control, you can use the room temperature setpoint screen to read out and adjust the desired room temperature.



If scheduling is on after changing the desired room temperature

- The temperature will stay the same as long as there is no scheduled action.
- The desired room temperature will return to its scheduled value whenever a scheduled action occurs.

You can avoid scheduled behaviour by (temporarily) turning off scheduling.

To turn off room temperature scheduling

| 1 | Go to [1.1]: Room > Schedule. | 1 €○ |
|---|-------------------------------|-------------|
| 2 | Select No. | 1 €○ |

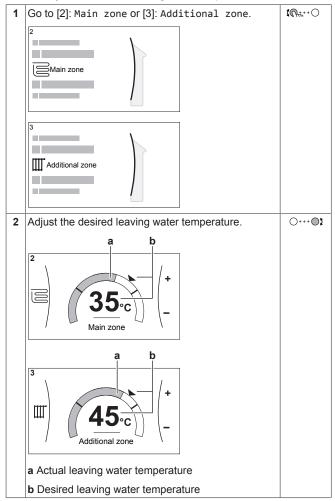
3.4.3 To change the desired leaving water temperature



INFORMATION

The leaving water is the water that is sent to the heat emitters. The desired leaving water temperature is set by your installer in accordance with the heat emitter type. Only adjust the leaving water temperature settings in case of problems.

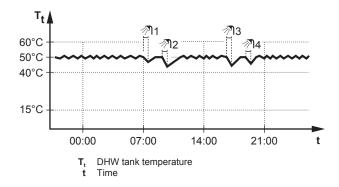
You can use the leaving water temperature setpoint screen to read out and adjust the desired leaving water temperature.



3.5 Domestic hot water control

3.5.1 Reheat mode

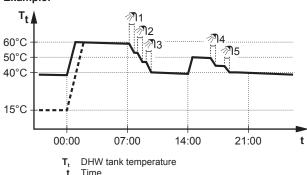
In reheat mode the DHW tank continuously heats up to the temperature shown on the home screen (example: 50° C) when the temperature drops below a certain value.



3.5.2 Scheduled mode

In scheduled mode the DHW tank produces hot water corresponding to a schedule. The best time to allow the tank to produce hot water is at night, because the space heating demand is lower.

Example:



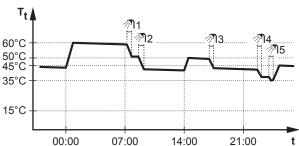
- Initially, the DHW tank temperature is the same as the temperature of the domestic water entering the DHW tank (example: 15°C).
- At 00:00 the DHW tank is programmed to heat up the water to a preset value (example: Comfort = 60°C).
- During the morning, you consume hot water and the DHW tank temperature decreases.
- At 14:00 the DHW tank is programmed to heat up the water to a preset value (example: Eco = 50°C). Hot water is available again.
- During the afternoon and evening, you consume hot water again and the DHW tank temperature decreases again.
- At 00:00 the next day, the cycle repeats.

3.5.3 Scheduled + reheat mode

In scheduled + reheat mode, the domestic hot water control is the same as in scheduled mode. However, when the DHW tank temperature drops below a preset value (=reheat tank temperature - hysteresis value; example: 35°C), the DHW tank heats up until it reaches the reheat set point (example: 45°C). This ensures that a minimum amount of hot water is available at all times.

Example:

DAIKIN



T_t Domestic hot water tank temperature

t Tim

3.5.4 Using DHW powerful operation

About powerful operation

Powerful operation allows the domestic hot water to be heated by the backup heater. Use this mode on days when there is more hot water usage than usual.

To check if powerful operation is active

If \checkmark is displayed on the home screen, powerful operation is active.

Activate or deactivate Powerful operation as follows:

| 1 | Go to [5.1]: Tank > Powerful operation | € ○ |
|---|--|------------|
| 2 | Turn powerful operation 0ff or 0n. | € ○ |

Usage example: You immediately need more hot water

You are in the following situation:

- · You already consumed most of your domestic hot water.
- You cannot wait for the next scheduled action to heat up the domestic hot water tank.

Then you can activate powerful operation. The domestic hot water tank will start heating up the water to the Comfort temperature.



INFORMATION

When powerful operation is active, the risk of space heating and capacity shortage comfort problems is significant. In case of frequent domestic hot water operation, frequent and long space heating interruptions will happen.

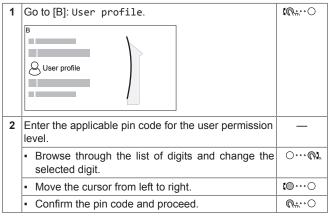
3.6 Advanced usage

The amount of information you can read out and edit in the menu structure depends on your user permission level:

- User: Standard mode
- Advanced user: You can read out and edit more information

To change the user permission level

You can change the user permission level as follows:



User pin code

The User pin code is 0000.



Advanced user pin code

The Advanced user pin code is **1234**. Additional menu items for the user are now visible.



3.7 Schedule screen: Example

This example shows how to set a room temperature schedule in heating mode for the main zone.

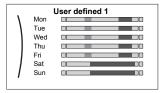


INFORMATION

The procedures to program other schedules are similar.

To program the schedule: overview

Example: You want to program the following schedule:



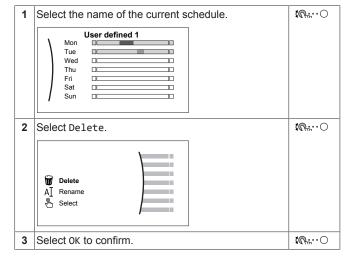
Prerequisite: The room temperature schedule is only available if room thermostat control is active. If leaving water temperature control is active, you can program the main zone schedule instead.

- Go to the schedule.
- 2 (optional) Clear the content of the whole week schedule or the content of a selected day schedule.
- 3 Program the schedule for Monday.
- 4 Copy the schedule to the other weekdays.
- 5 Program the schedule for Saturday and copy it to Sunday.
- 6 Give the schedule a name.

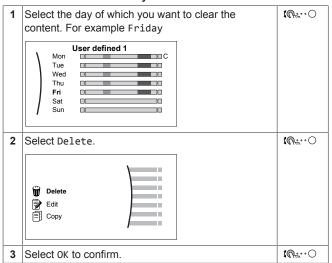
To go to the schedule

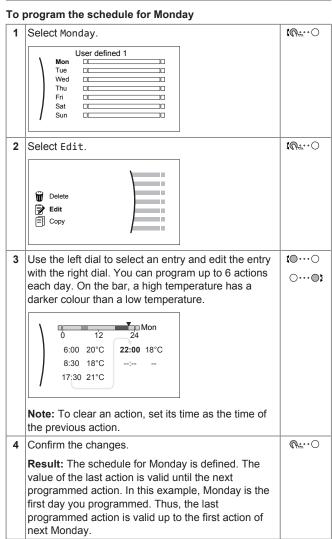
| 1 | Go to [1.1]: Room > Schedule. | (€○ |
|---|---------------------------------------|--------------|
| 2 | Set scheduling to Yes. | 1 04○ |
| 3 | Go to [1.2]: Room > Heating schedule. | 1 €○ |

To clear the content of the week schedule

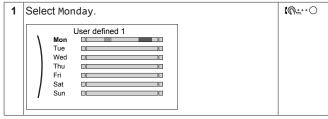


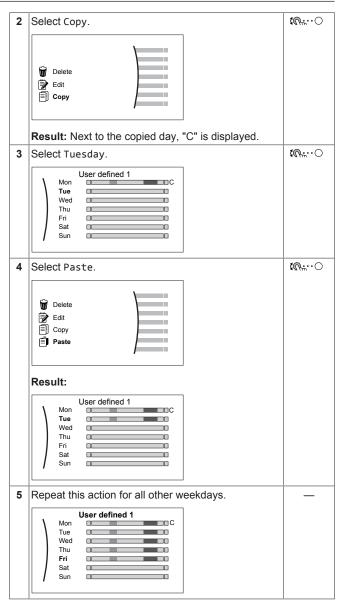
To clear the content of a day schedule





To copy the schedule to the other weekdays

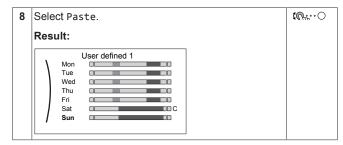




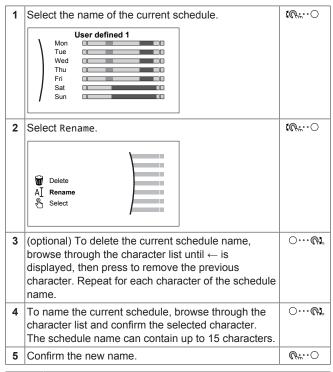
To program the schedule for Saturday and copy it to Sunday

| 1 | Select Saturday. | 1 €○ |
|---|--|-----------------|
| 2 | Select Edit. | 1 000000 |
| 3 | Use the left dial to select an entry and edit the entry with the right dial. Value of the entry with the right dial. Value of t | ○…◎; |
| 4 | Confirm the changes. | @:O |
| 5 | Select Saturday. | <i>©</i> #○ |
| 6 | Select Copy. | |
| 7 | Select Sunday. | 1 €○ |

3 Operation



To rename the schedule

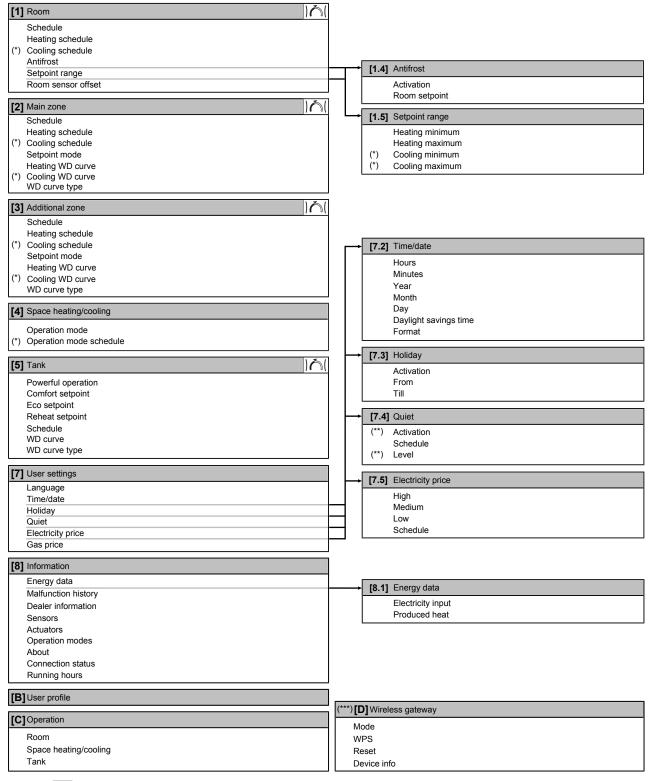




INFORMATION

Not all schedules can be renamed.

3.8 Menu structure: Overview user settings



- Setpoint screen
- (*) Only applicable for reversible models, or heating only models + conversion kit
- (**) Only accessible by installer
- ***) Only applicable when WLAN adapter is installed

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INFORMATION

Depending on the selected installer settings and unit type, settings will be visible/invisible.

3.9 Installer settings: Tables to be filled in by installer

3.9.1 Configuration wizard

| Setting | Fill in |
|--|---------|
| System | |
| Indoor unit type (read only) | |
| Backup heater type [9.3.1] | |
| Domestic hot water [9.2.1] | |
| Emergency [9.5] | |
| Number of zones [4.4] | |
| Backup heater | |
| Voltage [9.3.2] | |
| Configuration [9.3.3] | |
| Capacity step 1 [9.3.4] | |
| Additional capacity step 2 [9.3.5] (if applicable) | |
| Main zone | |
| Emitter type [2.7] | |
| Control [2.9] | |
| Setpoint mode [2.4] | |
| Schedule [2.1] | |
| Additional zone (only if [4.4] = 1) | |
| Emitter type [3.7] | |
| Control (read only) [3.9] | |
| Setpoint mode [3.4] | |
| Schedule [3.1] | |
| Tank | |
| Heat up mode [5.6] | |
| Comfort setpoint [5.2] | |
| Eco setpoint [5.3] | |
| Reheat setpoint [5.4] | |

3.9.2 Settings menu

| | Setting | Fill in | |
|---------------------------------|--------------------------|---------|--|
| Mai | Main zone | | |
| | Thermostat type [2.A] | | |
| Additional zone (if applicable) | | | |
| | Thermostat type [3.A] | | |
| Inf | Information | | |
| | Dealer information [8.3] | | |

4 Energy saving tips

Tips about room temperature

- Make sure the desired room temperature is NEVER too high, but ALWAYS according to your actual needs. Each saved degree can save up to 6% of heating costs.
- Do NOT increase the desired room temperature to speed up space heating. The space will NOT heat up faster.
- When your system layout contains slow heat emitters (example: under floor heating), avoid large fluctuation of the desired room temperature and do NOT let the room temperature drop too low. It will take more time and energy to heat up the room again.

- Use a weekly schedule for your normal space heating needs. If necessary, you can easily deviate from the schedule:
 - For shorter periods: You can overrule the scheduled room temperature until the next scheduled action. Example: When you have a party, or when you are leaving for a couple of hours.
 - · For longer periods: You can use the holiday mode.

Tips about DHW tank temperature

- Use a weekly schedule for your normal domestic hot water needs (only in scheduled mode).
 - Program to heat up the DHW tank to a preset value (Comfort = higher DHW tank temperature) during the night, because then space heating demand is lower.
 - If heating up the DHW tank once at night is not sufficient, program to additionally heat up the DHW tank to a preset value (Eco = lower DHW tank temperature) during the day.
- Make sure the desired DHW tank temperature is NOT too high.
 Example: After installation, lower the DHW tank temperature daily by 1°C and check if you still have enough hot water.
- Program to turn ON the domestic hot water pump only during periods of the day when instant hot water is necessary. Example: In the morning and evening.

5 Maintenance and service

5.1 Overview: Maintenance and service

The installer has to perform a yearly maintenance. You can find the contact/helpdesk number via the user interface.

As end user, you have to:

- Keep the area around the unit clean.
- Keep the user interface clean with a soft damp cloth. Do NOT use any detergents.

Refrigerant

This product contains fluorinated greenhouse gases. Do NOT vent gases into the atmosphere.

Refrigerant type: R32

Global warming potential (GWP) value: 675



NOTICE

Applicable legislation on **fluorinated greenhouse gases** requires that the refrigerant charge of the unit is indicated both in weight and CO₂ equivalent.

Formula to calculate the quantity in CO_2 equivalent tonnes: GWP value of the refrigerant \times total refrigerant charge [in kg] / 1000

Please contact your installer for more information.



WARNING: FLAMMABLE MATERIAL

The refrigerant inside this unit is mildly flammable.



WARNING

The appliance shall be stored in a room without continuously operating ignition sources (example: open flames, an operating gas appliance or an operating electric heater).



WARNING

- Do NOT pierce or burn refrigerant cycle parts.
- Do NOT use cleaning materials or means to accelerate the defrosting process other than those recommended by the manufacturer.
- Be aware that the refrigerant inside the system is odourless.



WARNING

The refrigerant inside the unit is mildly flammable, but normally does NOT leak. If the refrigerant leaks in the room and comes in contact with fire from a burner, a heater, or a cooker, this may result in fire, or the formation of a harmful gas.

Turn off any combustible heating devices, ventilate the room, and contact the dealer where you purchased the unit

Do NOT use the unit until a service person confirms that the part from which the refrigerant leaked has been repaired.

5.2 To find the contact/helpdesk number

| 1 | Go to [8.3] | : Information > Dealer | information. | 1 00000 |
|---|-------------|------------------------|--------------|----------------|

6 Troubleshooting

Contact

For the symptoms listed below, you can try to solve the problem yourself. For any other problem, contact your installer. You can find the contact/helpdesk number via the user interface.

6.1 To display the help text in case of a malfunction

In case of a malfunction, the following will appear on the home screen depending on the severity:

- 🗘: Error
- Malfunction

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You can get a short and a long description of the malfunction as follows:

| 1 | Press the left dial to open the main menu and go to Malfunctioning. | |
|---|--|---|
| | Result: A short description of the error and the error code is displayed on the screen. | |
| 2 | Press ? in the error screen. | ? |
| | Result: A long description of the error is displayed on the screen. | |

6.2 Symptom: You are feeling too cold (hot) in your living room

| Possible cause | Corrective action |
|---|--|
| The desired room temperature is too low (high). | Increase (decrease) the desired room temperature. See "3.4.2 To change the desired room temperature" [> 6]. |
| | If the problem recurs daily, do one of the following: |
| | Increase (decrease) the room temperature preset value. See the user reference guide. |
| | Adjust the room temperature schedule. See "3.7 Schedule screen: Example" [> 8]. |
| The desired room temperature cannot be reached. | Increase the desired leaving water temperature in accordance with the heat emitter type. See "3.4.3 To change the desired leaving water temperature" [7]. |
| The weather-dependent curve is set incorrectly. | Adjust the weather-dependent curve. See the user reference guide. |

6.3 Symptom: The water at the tap is too cold

| Possible cause | Corrective action |
|--|---|
| You ran out of domestic hot water because of unusual high consumption. | If you immediately need domestic hot water, activate the DHW tank Powerful operation. However, |
| The desired DHW tank temperature is too low. | this consumes extra energy. See "3.5.4 Using DHW powerful operation" [▶ 8]. |
| | If the problems recurs daily, do one of the following: |
| | Increase the DHW tank temperature preset value. See the user reference guide. |
| | Adjust the DHW tank temperature schedule. Example: Program to additionally heat up the DHW tank to a preset value (Eco setpoint = lower tank temperature) during the day. See "3.7 Schedule screen: Example" [▶ 8]. |

6.4 Symptom: Heat pump failure

When the heat pump fails to operate, the backup heater can serve as an emergency heater and either automatically or nonautomatically take over the heat load.

- When auto emergency is set to Automatic and a heat pump failure occurs, the backup heater will automatically take over the heat load and the domestic hot water production.
- When auto emergency is set to Manual and a heat pump failure occurs, the domestic hot water and space heating operation will stop and need to be recovered manually via the user interface. To recover operation manually, go to the Malfunctioning main menu screen, where the user interface will then ask you to confirm whether the backup heater can take over the heat load or not.

7 Disposal

When the heat pump fails, $\widehat{\Box}$ or $\widehat{\bigtriangleup}$ will appear on the user interface

| Possible cause | Corrective action |
|----------------|---|
| | See "6.1 To display the help text in case of a malfunction" [> 13]. |



INFORMATION

When the backup heater takes over the heat load, electricity consumption will be considerably higher.

6.5 Symptom: The system is making gurgling noises after commissioning

| Possible cause | Corrective action |
|-----------------------------|---|
| There is air in the system. | Purge air from the system.(a) |
| Various malfunctions. | Check if or is displayed on the home screen of the user interface. See "6.1 To display the help text in case of a malfunction" [▶ 13] for more information about the malfunction. |

⁽a) We recommend to purge air with the air purge function of the unit (to be performed by the installer). If you purge air from the heat emitters or collectors, mind the following:



WARNING

Air purging heat emitters or collectors. Before you purge air from heat emitters or collectors, check if \bigcirc or \bigcirc is displayed on the home screen of the user interface.

- If not, you can purge air immediately.
- If yes, make sure that the room where you want to purge air is sufficiently ventilated. Reason: Refrigerant might leak into the water circuit, and subsequently into the room when you purge air from the heat emitters or collectors.

7 Disposal



NOTICE

Do NOT try to dismantle the system yourself: dismantling of the system, treatment of the refrigerant, oil and other parts MUST comply with applicable legislation. Units MUST be treated at a specialised treatment facility for reuse, recycling and recovery.

8 Glossary

DHW = Domestic hot water

Hot water used, in any type of building, for domestic purposes.

LWT = Leaving water temperature

Water temperature at the water outlet of the heat pump.











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